

HEWLETT-PACKARD COMPANY  
Intellectual Property Administration  
P.O. Box 272400  
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PATENT APPLICATION

ATTORNEY DOCKET NO. 200309365-1

Inventor(s): **Sherif Yacoub**

Confirmation No.: **2032**

Application No.: **10/699,264**

Examiner: **Phan, Joseph T.**

Filing Date: **October 30, 2003**

Group Art Unit: **2614**

**Title: SYSTEM AND METHOD FOR CALL CENTER DIALOG MANAGEMENT**

**Mail Stop Amendment**  
Commissioner For Patents  
PO Box 1450  
Alexandria, VA 22313-1450

**TRANSMITTAL LETTER FOR RESPONSE/AMENDMENT**

Transmitted herewith is/are the following in the above-identified application:

Response/Amendment  
 New fee as calculated below  
 No additional fee  
 Other

Petition to extend time to respond  
 Supplemental Declaration

Fee\$

<b>CLAIMS AS AMENDED BY OTHER THAN A SMALL ENTITY</b>						
(1) FOR	(2) CLAIMS REMAINING AFTER AMENDMENT	(3) NUMBER EXTRA	(4) HIGHEST NUMBER PREVIOUSLY PAID FOR	(5) PRESENT EXTRA	(6) RATE	(7) ADDITIONAL FEES
TOTAL CLAIMS	22	MINUS	22	= 0	X \$50	\$ 0
INDEP. CLAIMS	8	MINUS	8	= 0	X \$200	\$ 0
<input type="checkbox"/> FIRST PRESENTATION OF A MULTIPLE DEPENDENT CLAIM					+	\$360
EXTENSION FEE	<input type="checkbox"/> 1st Month \$120	<input type="checkbox"/> 2nd Month \$450	<input type="checkbox"/> 3rd Month \$1020	<input type="checkbox"/> 4th Month \$1590		\$ 0
OTHER FEES						\$
TOTAL ADDITIONAL FEE FOR THIS AMENDMENT						\$ 0

Charge \$ 0 to Deposit Account 08-2025. At any time during the pendency of this application, please charge any fees required or credit any over payment to Deposit Account 08-2025 pursuant to 37 CFR 1.25. Additionally charge any fees to Deposit Account 08-2025 under 37 CFR 1.16 through 1.21 inclusive, and any other sections in Title 37 of the Code of Federal Regulations that may regulate fees. A duplicate copy of this sheet is enclosed.

I hereby certify that this document is being transmitted to the Patent and Trademark Office via electronic filing.



Date of Transmission: April 15, 2008

Respectfully submitted,

Sherif Yacoub

By:



Manisha Chakrabarti

Attorney/Agent for Applicant(s)

Reg No. : 41,665

Date : April 15, 2008

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